

Community Health Worker Position

A Community Health Worker (CHW) is responsible for helping individuals navigate and access community services and resources. CHWs provide critical services to communities disproportionately impacted by public health challenges including COVID-19. The CHW will work to actively educate community members about the need for compliant healthcare. A CHW serves as a link between healthcare, social services, and community members.

Key Responsibilities:

- Establishing trusting relationships with clients and their families while providing general support and encouragement.
- Coaching clients in effective management of their chronic health conditions and self-care while motivating clients to be active, engage participants in their health,
- Assisting clients in understanding care plans and instructions.
- Assisting clients with completing relevant applications.
- Providing referrals for services to community agencies as appropriate.
- Helping clients connect with transportation resources. PATHS actually allow staff to transport when necessary.
- Document case notes and activity on a daily basis, recording client care management information in the Electronic Medical Record (training provided) and other software.
- Participate in professional development and continuing education opportunities as required by the employer and/or as mandated by the state for scope of practice.

Health management is improved by: community education, informal counseling, social support, outreach, and advocacy!